

MATT ROGERS

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Summary

Passionate IT professional with experience as a technical support engineer, developer advocate, and web developer designing and developing engaging, intuitive, and responsive websites for clients in a variety of industries including healthcare and education.

Skills

- JavaScript / Node.js
- React.js
- REST APIs
- SQL
- HTML & CSS
- WordPress, Shopify, AEM CMSs
- Version control with Git
- Jira / ticketing systems
- Adobe Photoshop and XD
- HTML email template design and development

Experience

DEVELOPER ADVOCATE / SUPPORT ENGINEER | 04/2022 to 05/2025

Amazon

- Provided technical guidance and support for customers with varying levels of technical expertise regarding issues related to Amazon Alexa skills (apps), Echo devices, and Alexa Business/Developer Consoles.
- Collected feedback from developers, identifying their needs and challenges, and advocated for improvements to the Alexa product and developer platforms.
- Collaborated with internal engineering and product management teams to investigate and resolve customer issues and concerns.
- Wrote and reviewed internal documentation/SOPs to streamline information sharing/troubleshooting among team members.
- Attended conferences and engaged with developers through streaming platforms and online forums to raise awareness of development opportunities with the Alexa product.

FRONT END WEB DEVELOPER | 04/2019 to 03/2022

EDGE Creative Co

- Designed and developed web and email-based projects.
- Provided ongoing maintenance for existing client websites.
- Communicated with PM and clients on project-related matters.
- Optimized web projects for performance and SEO.
- Managed web and email hosting.

Education and Training

Can Code Communities - Schenectady, NY | JavaScript Fundamentals

10/2021

Can Code Communities - Schenectady, NY | Front End Web Development

01/2019

Coursera - Online course certificates

Courses: 'Introduction to HTML5', 'Introduction to CSS3', 'Interactivity with JavaScript', 'Advanced Styling with Responsive Design'

01/2018 – 03/2018

Montclair State University - Montclair, NJ | Bachelor of Science

Biology, 05/2015

Graduated Cum Laude

Portfolio & Links

Portfolio - <https://www.mattrogers.dev/>

GitHub - <https://github.com/Matt-1123>

LinkedIn - <https://www.linkedin.com/in/matt-dev23/>